

## Our Hospital



### Our new Patient Tower features:

- Large, modern, private rooms
- State-of-the-art 8 bed ICU
- Beautiful new Obstetrics floor
- Hospitalist Team available for some practices
- Stellar Nursing Staff
- Dedicated medical staff representing over 25 specialties and growing



## Western Missouri Medical Center

### Patient Accounts

415 A Burkarth Rd.  
Warrensburg, Missouri 64093

(Office is located behind the building on the lower level. Take the driveway next to Innes 1 and proceed behind the buildings to the Patient Accounts entrance)

To reach a financial counselor call:

**(660) 262-7350**

Office Hours:

Monday-Friday 8:30 a.m. - 4:00 p.m.

When you receive your bill, your financial assistance representative will be noted at the bottom of the page.

## Western Missouri Medical Center Financial Assistance



Your Partner for Health.

## Our commitment

At Western Missouri Medical Center we are committed to providing you and your family with high-quality patient care and services. This includes sharing with you information about our billing process for health care services.

We will talk with you about your patient expenses and send you a bill in as timely a manner as possible. If you have insurance coverage, we will bill your insurance carrier soon after health care services have been provided to you.

It is possible that you may receive services from other health care professionals while you are at WMMC that will be billed separately. Some fees may be billed separately may include physicians fees such as Emergency Room Physician services and Anesthesiology.

## How we can help

### Financial Assistance

If you do not have health insurance or are concerned that you may not have enough insurance to cover the costs of your services, Western Missouri Medical Center wants to assist you. If you need help paying for the services you receive at our hospital, please let us know.

There are a number of ways in which **we can assist** including:

- One on one consultation to discuss financial assistance options
- Assist with completion of Medicaid application
- Explore your eligibility to qualify for a reduction in the amount you owe for some services
- Discounts for cash payment

## What we will need

### Information patients need to provide

We will need to receive certain information about your financial situation. This will include information about your job, income, resources, insurance coverage, family size and other information to help determine the appropriate programs where you may qualify for assistance.

We realize some of the questions we ask are sensitive, but it is necessary that we receive this information to help you. You have our commitment that we will respect you and your privacy during this process.

Please note - your information will be kept confidential and any details you provide our financial counselors will be held in strict confidence! Your privacy is our priority!